

HERITAGE SPA

To ensure that you can enjoy your treatments in complete safety, we have developed a government-approved hygiene protocol for you and the teams at your service.

The spa will only accommodate 50% of its capacity.

The information on the health form is mandatory for any reservation. A guest self declaration form is in place which covers COVID-19 symptoms. Any guest who indicates these symptoms is required to undergo a medical examination prior to reservation.

According to government guidelines, masks are required to be worn in the spa.

Updated and detailed cleaning checklists, including the use of professionally identified chemicals and agents for all areas, including laundry, are being followed and monitored closely. Special attention is paid to contact areas such as doors, handrails, handles, toilets, reception, changing rooms, relaxation rooms, floors and treatment rooms.

Carpet with professionally identified chemicals are being used to disinfect the SPA entrance.

Temperature readings of guests and employees are taken at the entrance of the spa.

Disinfectant dispensers are available throughout the SPA.

If you have forgotten your mask, it will be provided free of charge at the SPA.

We have also set up separate displays in each of the areas to draw attention to the special requirements for each area and to remind you of the barrier measures.

The barrier gestures are communicated and their respect is required in the SPA.

All employees of our establishment have at their disposal personal protective equipment such as disposable masks, visors, hats, gloves and disposable gowns.

The menu is also adapted to the health standards. During a treatment or massage, the mask must be worn.

All supplies and materials are sanitised before being admitted into the SPA premises.

Professional agency is on standby for sanitisation of all areas should there be anyone detected with a positive sign of COVID-19.

All our staff, trained by us in hygiene measures, will also be equipped with masks which they will wear at all times. Depending on the treatment, the team of aestheticians may wear gloves, hat, visor and protective gown in addition to the mask.

As far as possible, please respect the minimum safety distance of 1 meter between each person.

All spa linen is cleaned at 60°C and with antiviral products.

The changing rooms can only accommodate 2 people at a time.

Detailed Standard Operating Procedures are in place in case of a positive COVID-19 diagnosis where a colleague needs to be quarantined.



+212 (0) 5 24 38 43 33
+212 (0) 6 61 17 94 17



info@heritagespamarrakech.com
www.heritagespamarrakech.com



40, Arset Aouzal Bab Doukkala
40 000 - Marrakech